

OSHIIP News

AUGUST
2012

Published by the Ohio Department of
Insurance to serve our dedicated
OSHIIP volunteers throughout Ohio

You are awesome!

Your reporting efforts are making the difference! Halfway through 2012 we are 7,807 Client Contact Form (CCF) reports ahead of last year.* No matter if you report on shiptalk.org or send us paper forms, keep up the great work! And thank you from the entire OSHIIP staff.

Top 12 reporters by county

Total CCFs: January 1 - June 30, 2012 *

Best of 2012

Fairfield	1,833
Franklin	1,694 **
Lucas	1,450
Stark	1,229
Greene	866
Montgomery	581
Allen	502
Cuyahoga	463
Ashland	393
Hamilton	363
Mahoning	359
Muskingum	350

Most improved over 2011

Franklin	+ 492 **
Montgomery	+ 479
Greene	+ 418
Hancock	+ 255
Lucas	+ 246
Hamilton	+ 242
Ottawa	+ 212
Cuyahoga	+ 207
Mahoning	+ 207
Delaware	+ 151
Adams	+ 130
Warren	+ 120

* Includes all contacts reported as of July 22, 2012.

** County reporting lists always adjusted for Franklin Co. to remove OSHIIP staff.



Mary Taylor
Lt. Governor /
Director



ODI
Ohio Department
of Insurance

News You Can Use

	Social Security Retirement (Retirement)	Social Security Disability (SSD)	Supplemental Security Income (SSI)
How do I qualify?	10 years of work (taxed earnings) over your lifetime (40 credits)	Recent work history; 5 out of the last 10 years before date of disability (20 credits)	No recent work history necessary.
Do my income and resources affect my ability to file for benefits?	No. You paid FICA taxes and are entitled based on your own benefit computation.	No. You paid FICA taxes and are entitled based on your own benefit computation.	Yes. Income & resources of person & spouse count. Paid from federal taxes, not Social Security taxes. Needs-based.
Are my family members eligible for additional benefits?	Spouse and children (biological or adopted under age 18 or disabled) may be eligible.	Spouse and children (biological or adopted under age 18 or disabled) may be eligible.	Payments made only to the aged, disabled or blind individual. No benefits for spouse or dependents.
If I were to pass away, are there benefits for my spouse and / or children?	Spouse and children (biological or adopted under age 18) may be eligible.	Spouse and children (biological or adopted under age 18) may be eligible.	No benefits payable to spouse or dependents if SSI is the only benefit received at the time of death.
How is the benefit calculated?	Based on highest 35 years of work.	Based on work earnings.	Maximum benefit is \$698 / month. Benefit reduced for income and resources.
What day are benefits received? (a good way to determine what type of benefit is being received.)	Based on person's day of birth: 1 st - 10 th of month: 2 nd Weds. 11 th - 20 th of month: 3 rd Weds. 21 st - end of month: 4 th Weds.	Based on person's day of birth: 1 st - 10 th of month: 2 nd Weds. 11 th - 20 th of month: 3 rd Weds. 21 st - end of month: 4 th Weds.	1 st day of the month
What is my eligibility for health insurance?	Medicare: age 65 or older.	Medicare: 2-year waiting period before benefits begin.	Medicaid

Copy & paste News You Can Use items into your newsletter, then complete a PAM form.

Volunteer Feature

Delaware County's Candise Tibbals thrives on helping others

Candise (Candi) Tibbals travelled from her Delaware County home to attend OSHIIP's "Welcome to Medicare" event in Columbus and get information for her husband Thomas, who was turning age 65.

Little did she realize at the time: Candi was taking her first step toward becoming a volunteer with our program.

She completed her initial training in March 2011 and now works out of the Council for Older Adults of Delaware County.

"People can be overwhelmed by Medicare's time frames" she said. "We help by simply making sure they know what to do next."

After living parts of her life in Kansas and Iowa, Candi married Thomas and moved to Delaware County in 2001. Three children and nine grandkids keep the couple busy in their leisure time.

Her generous spirit led her to spend several weeks in Iowa earlier this year. Candi "tag-teamed" with her brother to provide constant company for her sister-in-law during a month-long hospital stay.

Candi is a natural! Take this for example: starting Oct. 1 of last year through July 20, she reported 116 Client Contact Forms!

The Council for Older Adults lends Candi and other OSHIIP county volunteers a hand in meeting beneficiaries. The Council has hosted monthly "New to Medicare"

events for people turning age 65 for the past several years.

The events are increasingly popular. Council employees and volunteers are available for counseling, to run Part D plan comparisons and help file applications for these new clients.

Candi's personal successes as an OSHIIP volunteer include writing a winning appeal for a male client — resulting in Medicare paying in full — and finding a new prescription drug plan that saved a female client \$12,000.

"I enjoy helping individuals take control of their own lives," is how she describes her favorite aspect of being a volunteer for OSHIIP.



*Candi Tibbals of the
Council for Older Adults*

Candi said, "Our clients' demographics are changing. We can empower those who come to us for help so they can assist others."

She encourages others to volunteer for OSHIIP: "Do something that fits your skills. If you're good at answering the phone, volunteer to do that."

Candi also reminds us that clients aren't always looking for an answer.

"Listen to the person; your client may just want someone to talk to."

Thank you, Candi, for sharing your story with us. And thanks to the Delaware County Council for Older Adults for providing first-class OSHIIP services.

If you know a volunteer who should be featured, email rebecca.hayward@insurance.ohio.gov

Medicare Check-Up Days 2012

Here's our complete list of Medicare Check-Up Days for 2012. OSHIIP sponsors these events in every Ohio county to help people evaluate their Part D plan and Medicare health plan options for next year. **Attend a local session to fulfill part of your annual recertification requirements.** Be sure to invite any of your clients who may benefit from this program. Please note: event details subject to change.

Adams Co. • Nov. 5	Guernsey Co. • Nov. 9	Morrow Co. • Sept. 20
Allen Co. • Oct. 11	Hamilton Co. • Nov. 9	Muskingum Co. • Oct. 11
Ashland Co. • Oct. 16	Hancock Co. • Oct. 1	Noble Co. • Aug. 31
Ashtabula Co. • Oct. 12	Hardin Co. • Oct. 4	Ottawa Co. • Oct. 15
Athens Co. • Oct. 4	Harrison Co. • Nov. 13	Paulding Co. • Oct. 5
Auglaize Co. • Oct. 2	Henry Co. • Oct. 10	Perry Co. • Oct. 10
Belmont Co. • Oct. 2	Highland Co. • Oct. 18	Pickaway Co. • Nov. 15
Brown Co. • Nov. 7	Hocking Co. • Nov. 29	Pike Co. • Oct. 22
Butler Co. • Nov. 8	Holmes Co. • Nov. 9	Preble Co. • Nov. 14
Carroll Co. • Oct. 25	Huron Co. • Oct. 25	Portage Co. • Sept. 17
Champaign Co. • Nov. 1	Jackson Co. • Nov. 26	Putnam Co. • Oct. 18
Clark Co. • Oct. 15	Jefferson Co. • Oct. 17	Richland Co. • Nov. 6
Clermont Co. • Nov. 15	Knox Co. Co. • Sept. 21	Ross Co. • Sept. 5 & Nov. 16
Clinton Co. • Oct. 12	Lake Co. • Many events: Oct. 10, 15, 16, 19, 24, 25 & 29	Sandusky Co. • Sept. 20 & 25
Columbiana Co. • Nov. 7	Lawrence Co. • Nov. 27	Scioto Co. • Dec. 3
Coshocton Co. • Oct. 12	Licking Co. • Oct. 19	Seneca Co. • Sept. 17
Crawford Co. • Sept. 13	Logan Co. • Nov. 5	Shelby Co. • Sept. 26 & Oct. 17
Cuyahoga Co. • Many events: Sept. 25 & 27, Oct. 9 & 16, Nov. 6	Lorain Co. • Oct. 3	Stark Co. • Oct. 30
Darke Co. • Nov. 16	Lucas Co. • Oct. 24	Summit Co. • Nov. 28
Defiance Co. • Oct. 3	Madison Co. • Sept. 24	Trumbull Co. • Oct. 25
Delaware Co. • Nov. 19 & 20	Mahoning Co. • Oct. 29	Tuscarawas Co. • Nov. 14
Erie Co. • Sept. 28	Marion Co. • Oct. 23	Union Co. • Oct. 11
Fairfield Co. • Sept. 28 & Oct. 26	Medina Co. • Nov. 2	Van Wert Co. • Oct. 23
Fayette Co. • Oct. 29	Meigs Co. • Oct. 23	Vinton Co. • Dec. 4
Franklin Co. • Oct. 31	Mercer Co. • Oct. 10	Warren Co. • Oct. 30
Fulton Co. • Nov. 13	Miami Co. • Nov. 20	Washington Co. • Oct. 15
Gallia Co. • Oct. 17	Monroe Co. • Oct. 5	Wayne Co. • Nov. 2
Geauga Co. • Oct. 17	Montgomery Co. • Oct. 19 & Nov. 13	Williams Co. • Oct. 22
Greene Co. • Oct. 24	Morgan Co. • Oct. 22	Wood Co. • Sept. 27
		Wyandot Co. • Nov. 14

Go to <http://www.insurance.ohio.gov/Consumer/OSHIIP/Documents/MedicareCheckUp.pdf>
for event times and locations. Get the detailed list in printed form...
or a supply of flyers for the event in your county.
Call 1-888-686-8657 (option 1) or email ron.pokorny@insurance.ohio.gov

New Crew



*Our list of new volunteers
who were recently
trained and certified.
Welcome aboard!*

Auglaize Co.

Teresa Fisher

Butler Co.

Kirsha Cunningham
Kathleen M. Horne
Bill Vonderhaar

Hamilton Co.

Stephanie Aronhalt
Trisha Boyles
Ann Burke
Jo-Anne Cantan
Leah Freed
Natalie M. Hurley
Steve Knapp
Kate Moore
Jane K. Smith

Clermont Co.

Thomas L. Moranz

Williams Co.

Sarah Hahn

Lucas Co.

Danielle S. Cramer
Janice Flahiff
Jennifer Forshey
Kellie A. Hopkins
Crystal Jenkins
Katrina Kay
Christina Leonard
Makiba McCormick
Becky Price
Kayleen Seybold
Alana Stockard

Fulton Co.

Sue Lowe
Cheryl Witt

Wood Co.

Jessica Sinning

Stark Co.

Renee Benson
Kathie Brown
Christine Day
Dominic Esposito
Laurie Lunkwitz
Chandra Rudolph
Susan Stoddard
Dorothy Somerville
Denise Zechman



**Lynn Heskett is
AZ-bound**

Our loss is the Arizona SHIP's gain

Trainer Lynn Heskett heads to Arizona

Congratulations, Lynn Heskett! Lynn has joined the Arizona SHIP program and began work at her new job July 23. Lynn started helping our program in 1998 as Clark County Coordinator. She became a trainer in April 2001.

"I can't say enough about the good work OSHIIP volunteers do every day," Lynn said. "We are blessed with some truly great people. I've learned so much working with this program as we've helped Ohio clients. I'll miss you all."

The OSHIIP Road Show: Volunteers Welcome!

Here's our monthly list of OSHIIP speaking events you can attend. Attendance is voluntary. There's no need to register in advance. Simply inform the trainer you're there before the presentation so you can be introduced. See you there!

Senior Day

Putnam Co. — Ottawa

Aug. 3, 9 a.m. - 1 p.m.
Putnam Co. Educational
Service Center
124 Putnam Pkwy.

Medicare 101

Franklin Co. — Worthington

Aug. 16, 2 p.m. - 3:30 p.m.
Griswold Center
777 N. High St.

Lucas Co. — Sylvania

Aug. 20, 9:30 a.m. - 10:30 a.m.
Kingston Residence
4125 King Rd.

Montgomery Co. — Germantown

Aug. 21, 11:45 a.m. - 12:45 p.m.
Germantown Sr. Center
33 N. Cherry St.

Clermont Co. — Milford

Aug. 28, 2 p.m. - 3 p.m.
AHEPA Independent Living
14 Easley Dr.

Cuyahoga Co. — Lakewood

Aug. 31, 10 a.m. - 11:30 a.m.
The Westerly Apartments
Barton Center
14300 Detroit Ave.

New to Medicare

Delaware Co. — Delaware

Aug. 8, 10 a.m. - 12 noon
Delaware Council/Older Adults
800 Cheshire Rd.

Erie Co. — Sandusky

Aug. 9, 2 p.m. - 8 p.m.
Erie Co. Services Center Building
3rd Floor
2900 Columbus Ave.

1-on-1 Counseling

Tuscarawas Co. — New Philadelphia

Aug. 8 (2 events)
9 a.m. - 11 a.m. and 1 p.m. - 3 p.m.
Mercy Health Center of
Tuscarawas County
1031 W. High Ave.

Stark Co. — Alliance

Aug. 22, 9 a.m. - 11 a.m.
Mercy Imaging of Alliance
Carnation Clinic
1401 S. Arch Ave.

Stark Co. — Louisville

Aug. 22, 1 p.m. - 3 p.m.
Medicine Center Pharmacy
700 W. Main St.

Annual CMS Community Seminar

Franklin Co. — New Albany

Aug. 16, 9 a.m. - 4 p.m.
New Albany Public Library
200 Market St.

Scheduled training sessions for 2012

Refresher training

Portage Co. — Streetsboro

Aug. 1; 10:30 a.m. - 1:30 p.m.
Streetsboro Public Library, 8990 Kirby Ln.

Delaware Co. — Delaware

Aug. 7; 9 a.m. - 12 noon
Delaware Council for Older Adults
800 Cheshire Rd.

Washington Co. — Marietta

Aug. 8; 9 a.m. - 12 noon
Area Agency on Aging #8, 1400 Pike St.

Wayne Co. — Orrville

Aug. 14; 10 a.m. - 1 p.m.
Brenn Field Nursing Center, 1980 Lynn Dr.

Scioto Co. — Portsmouth

Aug. 15; 9 a.m. - 12 noon
Scioto Co. Sr. Center, 117 Market St.

Franklin Co. — Westerville

Aug. 23; 10 a.m. - 1 p.m.
Westerville Sr. Center, 310 W. Main St.

Tuscarawas Co. — Dover

Aug. 23; 9 a.m. - 12 noon
Tuscarawas Co. Sr. Center, 425 Prospect St.

Licking Co. — Newark

Aug. 24; 9 a.m. - 12 noon
Licking Co. Aging Program, 745 E. Main St.

Refresher training

Medina Co. — Wadsworth

Aug. 29; 9 a.m. - 12 noon
Center for Older Adults, 138 High St.

Cuyahoga Co. — Cleveland Hts.

Aug. 30; 9 a.m. - 12 noon
Cleveland Hts. Sr. Center
One Monticello Blvd.

Greene Co. — Xenia

Sept. 5; 9 a.m. - 12 noon
Greene Co. Council on Aging
140-A Rogers St.

Stark Co. — Canton

Sept. 11; 1 p.m. - 4 p.m.
Mercy Medical Center — Mercy Hall
1320 Mercy Dr. NW

Complete training

Montgomery Co. — Vandalia

Aug. 1, 8, 15, 22; 9 a.m. - 3 p.m.
Vandalia Justice Center, 245 J.E. Bohanan Dr.

Harrison Co. — Cadiz

Sept. 4, 6, 11, 13; 9 a.m. - 3 p.m.
Carriage Inn of Cadiz, 308 W. Warren St.

Trumbull Co. — Niles

Sept. 5, 12, 19, 26; 9 a.m. - 3 p.m.
Shepherd of the Valley, 15100 McKinley Ave.

Register online for sessions listed above:

https://secured.insurance.ohio.gov/ConsumerApps/OSHIP_Train_Reg/training_reg.aspx

Webinar training

OSHIP hosts webinars each month. Choose a convenient session and get great information. You just need a computer and phone to participate.

Social Security Updates

Thursday, August 30; 10 a.m. and 2 p.m.

Reserve your seat now!

To join the 10 a.m. session:

<https://www1.gotomeeting.com/register/571242984>

To join the 2 p.m. session:

<https://www1.gotomeeting.com/register/437039961>

To attend, please
call 1-877-820-7831
passcode: 896960

“CHIP” bookmarks available

OSHIIP is helping promote the Children’s Health Insurance Program (CHIP). CHIP provides free or low-cost health coverage for more than 7 million children up to age 19. If you have clients raising grandchildren who need health insurance, we have colorful bookmarks for you to share with them.

Email ron.pokorny@insurance.ohio.gov or call 1-888-686-8657 option 1) for your supply.



OSHIIP
Answers to your
Medicare questions

How to contact OSHIIP:

- Call 1-888-686-VOLS (686-8657)
- Fax to: (614) 752-0740
- email to oshiipmail@insurance.ohio.gov



LOCAL HELP FOR PEOPLE WITH MEDICARE

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ODI
**Ohio Department
of Insurance**

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