

December 2015

OSHIIP News

Published by the Ohio Department of
Insurance to serve our dedicated
OSHIIP volunteers throughout Ohio

Go Paperless and Get Your Medicare Summary Notices Electronically!

Now Medicare recipients can access their Medicare Summary Notices (MSNs) in a new and exciting way — electronic delivery! These are called electronic MSNs (eMSNs).

By signing up to get eMSNs, you will:

- Access new eMSNs faster at MyMedicare.gov [Note: eMSNs are monthly and paper MSNs are quarterly]
- Reduce your mail – no more paper copies to file
- Help Medicare save money

How to Sign-up:

Visit MyMedicare.gov, and select “Create an Account” to register. Once you’ve signed up for your MyMedicare.gov account, complete the following steps:

1. Login to MyMedicare.gov
2. Select “My Account” from the menu
3. In the “User Information” tab, select “Email and Correspondence Settings”
4. In the “Electronic Medicare Summary Notices (eMSNs)” area, select edit
5. Select “Yes” and then “Submit” and you’re done!

Need Assistance?

If you need any help, or have any questions, call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.



Mary Taylor
Lt. Governor /
Director



ODI
Ohio Department
of Insurance



Medicare Hospice Benefit

How to Qualify for Hospice Care

Medicare will provide coverage for your hospice care if you have part A and **meet all of the following:**

- Your hospice doctor and your primary care physician (if you have one) certify that you're terminally ill (with a life expectancy of six months or less)
- You accept pain and symptom relief (palliative care) instead of care to cure your illness
- You sign a statement choosing hospice care instead of other Medicare-covered treatments for your terminal illness and related conditions
- You receive care from a Medicare-certified hospice agency

Once you begin receiving hospice benefits, you must create a plan of care with the hospice medical director and your loved ones or doctor.

Medicare-Covered Hospice Services

• Skilled nursing	• Durable medical equipment	• Nutrition and dietary counseling
• Skilled therapy	• Medical social services	• Prescription drugs for pain management and symptom control
• Pastoral care	• Aide and homemaker services	• Respite care

Hospice Costs

When you elect the hospice benefit, Original Medicare pays for all care related to your terminal condition, even if you have a Medicare Advantage Plan. Medicare pays in full for all the services described above, with some small exceptions:

- Prescriptions: **Inpatient** pain-management and symptom control drugs are covered in full. For **outpatient** pain-management and symptom-control drugs, you pay no more than \$5 for each prescription filled.
- Respite care: When you need care by someone other than your caregiver so your regular caregiver can rest, you pay 5 percent of the Medicare-approved amount.

News You Can Use... Cont'd

Avoiding Hospice Fraud

Understand your diagnosis and conditions to ensure you receive appropriate care. Check your plan of care regularly and make sure that it is being followed by hospice providers. Review your Medicare Summary Notices (MSNs) to verify that the hospice provider billed Medicare for appropriate services. Contact your provider with questions. Never accept gifts in return for services! Report suspicious hospice offers and charges to your local Senior Medicare Patrol (SMP).

Where to Go for Help

- If you need assistance with understanding your hospice benefit or other aspects of your Medicare coverage, contact your State Health Insurance Assistance Program (SHIP).
- If you do not think you received the hospice services outlined on your MSN, contact your provider to inquire about a possible error.
- If you receive suspicious hospice offers or charges, contact your Senior Medicare Patrol (SMP) to discuss potential abuse or fraud.
- For questions about your MSN, you can call 1-800-MEDICARE (1-800-633-4227; TTY 1-877-486-2048). Your SHIP or SMP program can also help you make sense of your MSNs and other insurance bills and statements.

Local SHIP Contact Information

OSHIP toll-free: 1-800-686-1578

OSHIP email: Oshiiptest@insurance.ohio.gov

SHIP website: insurance.ohio.gov

To find a SHIP in another state:

- * Call 877-839-2675
- * Visit www.shiptacenter.org

Local SMP Contact Information

Pro Seniors: 1-800-488-6070

SMP website: proseniors.org

To find an SMP in another state:

- * Call 877-808-2468
- * Visit www.smpresource.org

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SHIP National Technical Assistance Center: 877-839-2675 | www.shiptacenter.org | info@shiptacenter.org

SMP National Resource Center: 877-808-2468 | www.smpresource.org | info@smpresource.org

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2016 Medicare Amounts

	2015	2016
PART B PREMIUM	\$104.90	\$104.90 * *\$121.80 (New enrollees in 2016 and those without auto deductions)
PART B DEDUCTIBLE	\$147	\$166
PART A HOSPITAL DED.	\$1,260	\$1,288
HOSPITAL CO-PAYMENTS IN-PATIENT DAYS 61-90	\$315/DAY	\$322/DAY
HOSPITAL CO-PAYMENTS BEYOND DAY 90	\$630/DAY	\$644/DAY
SKILLED NURSING FACILITY DAYS 21-100	\$157.50/DAY	\$161.00/DAY

PART A PREMIUM

PREMIUM 40 OR MORE QTRS.	\$0	\$0
PREMIUM 30-39 QUARTERS	\$224	\$226
PREMIUM 30 QTRS. OR LESS	\$407	\$411

* *Part B premium may be higher based on income:*

Single with income of \$85,001 - \$107,000 or Married with income of \$170,001 - \$214,000	\$170.50
Single with income of \$107,001 - \$160,000 or Married with income of \$214,001 - \$320,000	\$243.60
Single with income of \$160,001 - \$214,000 or Married with income of \$320,001 - \$428,000	\$316.70
Single with income above \$214,000 or Married with income above \$428,000	\$389.80

Call OSHIP with questions: 1-800-686-1578.

Darlene Orsley Has a Passion for Helping Those in Need



For 18 years, Franklin County Volunteer Counselor Darlene Orsley has worked for Mount Carmel Health Systems. Currently she is a supervisor in the Patient Access Department. In this role, Darlene assists patients in applying for social security disability benefits and Medicaid.

She learned about OSHIIP after speaking with Darren Lutz, public affair specialist with the Social Security Administration. "I was trying to find a way to refer patients who needed more than just traditional Medicare assistance," said Darlene. "Mr. Lutz suggested that I call OSHIIP as an alternative way to help link our patients with other programs."

Darlene completed training for OSHIIP and became a certified volunteer counselor in March 2015. "The opportunity to become an OSHIIP certified counselor has made a major difference for our patients at Mount Carmel Hospital."

Darlene explains why her colleagues appreciate having their Medicare questions answered immediately, whether face-to face or by phone. "Our case management staff here at Mount Carmel respect that I am OSHIIP certified and they can refer patients to me all the time with Medicare questions and concerns. It has truly been an asset for our hospital, colleagues and patients."

Darlene spoke about a homeless couple she had previously helped apply for Social Security. The spouse had just turned 65 and had questions about applying for Extra Help and Medicare Savings programs. "She was surprised to learn that I could not only help her save money but also assist her in applying for those benefits. It made a world a difference for the both of them."

Darlene appreciates the training provided from OSHIIP. She feels she is equipped to answer questions and navigate her patients through Medicare options.

When she is not busy at work helping people, Darlene enjoys spending time with family and catching a good movie.

Thank you, Darlene, for making a difference in the lives of your clients at Mount Carmel.

Medicare Check-Up Dates

Coshocton Co • Dec 4, 11 am - 2pm

Coshocton Senior Center

201 Browns Lane

Coshocton, OH 43812

By appointment only call 740-622-4852 to schedule

Hamilton Co • Dec 3, 10am - 3pm

Sycamore Senior Center

4455 Carver Woods Dr.

Cincinnati, OH 45242

By appointment only call 513-984-1234 to schedule

Muskingum Co • Dec 2, 9am - 3pm

Genesis Healthplex

2800 Maple Ave

Zanesville, OH 43701

By appointment only call 740-586-6553 to schedule

For a detailed listing of all Medicare check-up dates [CLICK HERE](#)

As volunteers, your attendance at a Medicare Check-Up event can count towards your volunteer training recertification requirement for 2015. Please just let the OSHIP Community Liaison know you are in attendance.

The OSHIIP Road Show: Volunteers Welcome!

Here's our list of public OSHIIP events you can attend. Attendance is voluntary and there's no need to register in advance. Just let the designated OSHIIP representative know you're there to lend a hand.

Health Fair

**Ottawa Co.
December 4 • 11 a.m.**
Holiday Open House & Resource Fair
Fairgrounds-Building 3
7880 W. State Route 163
Oak Harbor, OH 43449

New to Medicare

**Delaware Co.
December 5 & 9 • 10 a.m.
December 16 • 6 p.m.**
SourcePoint
800 Cheshire Rd.
Delaware 43015

*Registration is required. Call SourcePoint at
(740) 203-2382.*

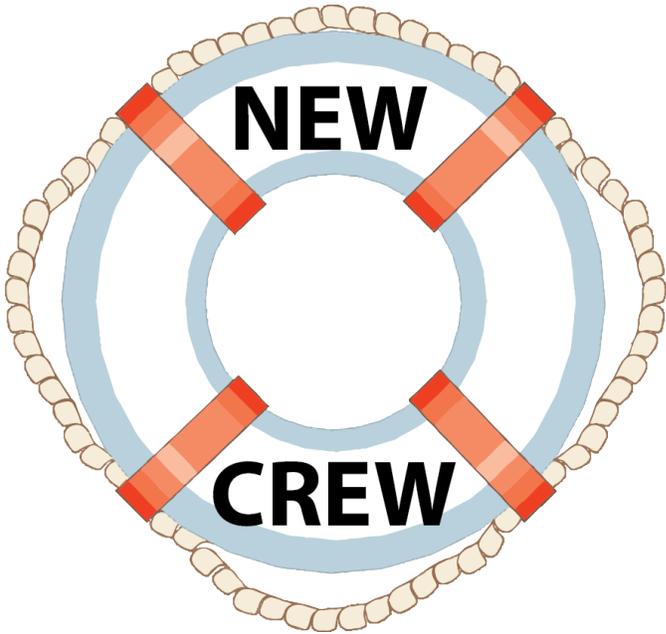
Support the “Medicare Open Enrollment” Thunderclap

Please join the Centers for Medicare & Medicaid Services (CMS) in reminding people with Medicare, family members, caregivers and others about Open Enrollment, ending on December 7th, by supporting the “Medicare Open Enrollment” Thunderclap. A “Thunderclap” is a social media push releasing a flood of tweets and status updates at a predetermined time.

By agreeing to support CMS with one (or all) of your social media channels, Thunderclap will post this one-time message to your account at 1:00 p.m. ET on December 2, 2015: **“#Medicare Open Enrollment ends on 12/7! Use Plan Finder to compare & review your 2016 options! [CLICK HERE](#)”**

When you log into Thunderclap using your Twitter, Facebook, or Tumblr account, you're allowing the Thunderclap platform to share a single message. That's all. Thunderclap uses the absolute minimum permissions possible to post a message on your behalf. It's secure and covered by Thunderclap's Federal Terms of Use!

To participate, [CLICK HERE](#) and select one of the red buttons on the page to support CMS' Medicare Open Enrollment via Facebook, Twitter, or Tumblr.



*Our list of new volunteers who were recently trained and certified.
Welcome aboard!*

[Franklin Co.](#)
Shelly Pabst

[Geauga Co.](#)
Colleen Lockhart

[Lake Co.](#)
Nicole Thompson

[Licking Co.](#)
Tonya Sciacca

[Van Wert Co.](#)
Samantha Turnwald

Welcome to Medicare Webinars

Join us for the final 'Welcome to Medicare' Webinar for 2015! All webinars are open to the public and begin at 6pm. There is no phone number to call, you will use your computer speakers for audio.

Click the link below to register.
[December 14, 2015](#)

Webinar training

OSHIIP hosts webinars each month. Choose a convenient session and receive great information. You will need a computer and phone to participate.

Call 1-877-820-7831 • Enter passcode 896960

Thursday December 10 and 17

2015 OSHIIP refresher round-up

To register for this webinar, click the link below:

Dec 10, 10am: <https://attendee.gotowebinar.com/register/716719222385589761>

Dec 10, 2pm: <https://attendee.gotowebinar.com/register/8502258804086065665>

Dec 17, 10am: <https://attendee.gotowebinar.com/register/8385514858472070913>

Dec 17, 2pm: <https://attendee.gotowebinar.com/register/4282814762774746369>

⇒ More webinar links may appear in OSHIIP's Weekly Email. Check it out. [Read our recent posts.](#)

In-person training

The 5-day training described below is for volunteers who are new to OSHIIP. Refresher trainings (for existing volunteers) and additional complete trainings are being scheduled for next year and will be listed here when confirmed. Prospective volunteers are encouraged to consider OSHIIP's online training as an alternative.

Franklin County – January 26, February 2, 9, 16 (9a-3p) and March 16 (10a-12p)

State Library of Ohio

274 E. First Ave

Columbus, OH 43201

Lucas County – June 7, 14, 21, 28 (9a-3pm) and July 26 (10a-12p)

Area Office on Aging of NWO, Inc

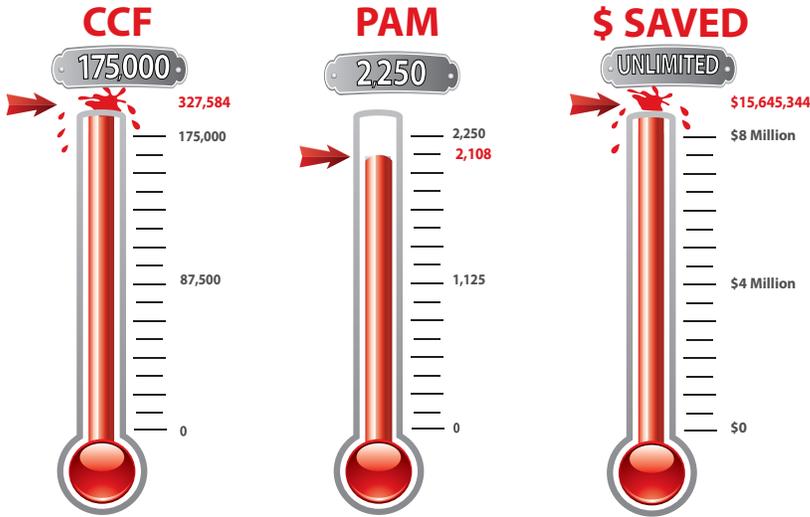
2155 Arlington Ave

Toledo, OH 43609

Online Training Option: [CLICK HERE](#)

Our progress as of December 2015!!

OSHIIP 2015 Goals



1-888-686-VOLS (686-8657)



LOCAL HELP FOR PEOPLE WITH MEDICARE

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