

The Ohio Medicare Partners are teaming up to serve you!



Ohio Medicare Partners

- Centers for Medicare & Medicaid Services
- Social Security Administration
- National Government Services, Inc. / Part A & DME
- Palmetto GBA / Part B, Home Health, Hospice
- Ohio KePRO
- Ohio Department of Job and Family Services
- Ohio Department of Insurance / OSHIIP
- Ohio Department of Aging
- Ohio Department of Health

We are the Ohio Medicare Partners... dedicated to assisting you with your Medicare issues and any other related health and health insurance concerns you may have. Together, we have a lot of resources. If your group would like a presentation about Medicare or related topics, please contact one of our offices, as listed below.

National Government Services, Inc. (Cincinnati)

A Medicare contractor that provides **Medicare Part A** services and handles claims for:

- Inpatient hospital services
- Skilled nursing facility services
- Outpatient facility services/procedures
- Rehabilitation services

Call National Government Services, Inc.: **1-800-633-4227**

www.medicare.gov -or- www.adminastar.com

Palmetto GBA

A Medicare contractor that provides **Medicare Part B** services and handles claims for:

- Medical/professional services given in office, inpatient or outpatient settings
- Lab tests, x-rays and diagnostic tests
- Ambulance transportation

Call Palmetto GBA: **1-800-633-4227**

www.medicare.gov -or- www.palmettogba.com

National Government Services, Inc. (Indianapolis)

A Medicare contractor that provides **DMERC** services & processes claims for durable medical equipment and supplies including:

- Immunosuppressive and oral anti-cancer drugs
- Home dialysis equipment
- Diabetic supplies
- Wheelchairs, walkers, canes, etc.
- Power operated vehicles

Call National Government Services, Inc.: **1-800-633-4227**

www.medicare.gov -or- www.adminastar.com

Ohio KePRO

A **Medicare Quality Improvement Organization**, handling quality of health care issues including:

- Inpatient hospital, outpatient service, skilled nursing facility, and home health care
- Your rights as a patient, including premature discharge issues
- Care in a Medicare HMO

Call Ohio KePRO: **1-800-589-7337**

www.ohkepro.com -or- www.medicare.gov

Ohio Department of Aging

A state agency that provides information on aging including:

- BenefitsCheckUp, an Internet service that can help identify programs for which you qualify (www.benefitscheckup.org)
- Ohio Aging Network
- Golden Buckeye Card
- PASSPORT home care program
- Long-Term Care Ombudsman

Call: **1-800-282-1206** or **1-866-243-5678**

www.goldenbuckeye.com

Ohio Senior Health Insurance Information Program (OSHIIP)

A state counseling office located at the Ohio Department of Insurance, OSHIIP provides information on:

- Basics of Medicare
- Medicare supplemental insurance
- Medicare Advantage plans (such as HMOs)
- Medicaid, QMB and SLMB programs
- Medicare's Rx benefit
- Long-term care insurance

Call: **1-800-686-1578**

www.ohioinsurance.gov

Ohio Department of Health, Division of Quality Assurance

A state office that takes complaints against:

- Licensed / certified health care providers, long-term / non long-term facilities.

Call: **1-800-342-0553**

Ohio Department of Job and Family Services

A state agency that processes claims and determines eligibility for:

- Medicaid, including spend-down
- Medicare Premium Assistance Programs (such as QMB, SLMB and QI-1)

Call: **1-800-324-8680**

www.jfs.ohio.gov

Social Security Administration

A federal agency that can help with:

- Medicare eligibility and enrollment
- Changing your address for Medicare
- Replacing a Medicare card
- Questions on Medicare premiums

Call: **1-800-772-1213**

www.socialsecurity.gov