Time to make your selections for the 2015 Volunteer, Coordinator & Rookie of the Year

Each year we recognize outstanding OSHIIP volunteers. The time has come to nominate those who go beyond the call of duty helping Ohio Medicare beneficiaries. We are accepting nominations for Volunteer, Coordinator and Rookie of the Year for 2015!

Nominees must be in good standing with OSHIIP: they must be up to date on refresher training and actively report. Volunteer and Coordinator of the Year nominees must have at least two years of OSHIIP service. Rookie of the Year nominees must have been with OSHIIP for less than two years.

Include the reasons your nominees deserve the award plus any additional information relevant to their OSHIIP service. The home office will gather any necessary reporting and training information.

Send your nominations to rebecca.hayward@insurance.ohio.gov or complete the form and mail, email or fax it to the attention of Becky Hayward. Nominations are due March 16, 2016.

We couldn’t do what we do without the help of so many dedicated OSHIIP volunteers!

For your convenience, a nomination form is available on page 2.

Mary Taylor
Lt. Governor / Director
**OSHIPP Volunteer/Coordinator/Rookie of the Year Nomination Form**

Nominee name: __________________________________________________________

Nominee county: _______________________________________________________

Nominee category: ______________________________________________________

Why do you feel the above person should be the volunteer/coordinator/rookie of the year for OSHIPP? : ____________________________________________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________

How has this person helped Medicare beneficiaries in their community? : __
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________

What attributes make this person an exceptional candidate? : ____________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________

Feel free to use extra paper to add stories, examples and quotes! Return by March 16.

Mail:  Becky Hayward
      Ohio Department of Insurance
      50 W Town St, 3rd Floor
      Columbus OH 43215

Email: rebecca.hayward@insurance.ohio.gov

Fax: Becky Hayward at 614.752.0740
News You Can Use

Medicare Costs in 2016

**Hospital Insurance (Part A) Costs**

| Part A Premium:          | $0 if you've worked 10 years or more  
                          | $226 per month if you've worked between 7.5 to 10 years  
                          | $411 per month if you've worked fewer than 7.5 years             |
|--------------------------|---------------------------------|
| Part A Hospital Deductible: | $1,288 each benefit period |
| Part A Hospital Coinurance: | $0 for the first 60 days of inpatient care each benefit period  
                             | $322 per day for days 61 - 90 each benefit period             
                             | $644 per lifetime reserve day after day 90 in a benefit period (You have 60 lifetime reserve days that can only be used once. They're not renewable.) |
| Skilled Nursing Facility Coinurance: | $0 for the first 20 days of inpatient care each benefit period, after a minimum 3-day inpatient hospital stay  
                                          | $161/day for days 21-100 each benefit period                   |

**Medical Insurance (Part B) Costs**

| Part B Premium:          | $104.90 for most people, just like in 2015, due to "hold harmless protection" (see terms on next page)  
                          | $121.80 for people who are new to Medicare with an annual income below $85,000 for singles and $170,000 for couples |
|--------------------------|--------------------------------------------------|
| Part B Deductible:       | $166 per year                                     |
| Part B Coinurance:       | 20 percent on most services Part B covers         |

**Where to Go for Help**

OSHIIP can help you understand your healthcare costs based upon your Medicare coverage and individual circumstances. Your Senior Medicare Patrol (SMP) can help you understand if charges appearing on bills and statements are legitimate. SHIP and SMP contact information is on the next page.

You can also call 1-800-Medicare, contact your Medicare provider or visit www.medicare.gov for more information about your benefits and costs.
Medicare Costs in 2016 Cont’d...

Prescription Drug Coverage (Part) D

<table>
<thead>
<tr>
<th>Part D Premiums:</th>
<th>Average is $32.50 per month (varies by plan)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deductible Maximum:</td>
<td>Up to $360 per year (varies by plan)</td>
</tr>
<tr>
<td>Part D Coverage Gap</td>
<td>$3,310 (When you and your plan together have spent this much on covered drugs since the start of the year.)</td>
</tr>
<tr>
<td>Threshold:</td>
<td></td>
</tr>
<tr>
<td>Part D Catastrophic</td>
<td>$7,062 (You enter the catastrophic coverage stage when your total drug costs, what you paid and what your plan has paid, from the start of the year reaches this amount.)</td>
</tr>
<tr>
<td>Coverage Limit:</td>
<td></td>
</tr>
</tbody>
</table>

Terms to Know About Medicare Costs

**Premium:** The monthly amount you pay to have health insurance.

**Deductible:** The amount you must spend on health care or drugs before your insurance begins to pay.

**Coinsurance / Copayment:** The amount you must pay for each service or item.

- A **coinsurance** is a percentage of the total cost.
- A **copayment** or **copay** is a fixed amount.

**Hold Harmless Protection:** The Social Security Administration previously announced there will be no Social Security Cost of Living Adjustment (COLA) for 2016. As a result, most people with Medicare Part B will be “held harmless” from any 2016 increase in premiums and will pay the same monthly premium as last year.

**Benefit Period:** Begins when you are admitted as an inpatient and ends when you haven't received any inpatient care for 60 days in a row (see the Medicare & You handbook for more details about this and other Medicare terms).

OSHIIIP Contact Information

OSHIIIP toll-free: 1-800-686-1578
SHIP email: Oshiiipmail@insurance.ohio.gov
SHIP website: insurance.ohio.gov
To find a SHIP in another state: Call 877-839-2675
Visit: www.shiptacenter.org

Pro Seniors Contact Information

Pro Seniors toll-free: 1-800-488-6070
SMP email: Info@proseniors.org
SMP website: proseniors.org
To find a SMP in another state: Call 877-808-2468
Visit: www.smpresource.org

The production of this document was supported by Grant Numbers 90ST11001 and 90NP0003 from the Administration for Community Living (ACL). Its contents are solely the responsibility of the SHIP National Technical Assistance Center and Senior Medicare Patrol (SMP) National Resource Center and do not necessarily represent the official views of ACL.
Jean Stanton had no idea that her chance meeting with an OSHIIP volunteer at Tiffin Mercy Hospital years ago would be her catalyst for joining OSHIIP. Jean has always enjoyed helping people, which is why for more than 30 years she has worked as a social worker to ensure her clients are aware of their medical benefits and rights.

Currently, Jean is the Director of Social Services for Good Shepherd Home, a continuing care retirement community located in Seneca County. The property includes 14 independent living condominiums, 60 assisted living units and 128 licensed nursing care residences. While working at Tiffin Mercy Hospital, she forged great working relationships with other hospitals, nursing homes and state agencies that carried over to Good Shepherd Home.

“Seneca has a great bunch of people,” Stanton said. “We meet quarterly to share ideas and problem solve.”

A few years ago, Jean decided to take training courses to become an OSHIIP volunteer. She credits her future retirement plans as the motivation to be a part of OSHIIP.

“I’m not retiring anytime soon,” Stanton said. “But I asked myself, ‘when I do retire, what am I good at that would occupy my time and mind?’ I felt like OSHIIP would be a good fit for me.”

With victories, challenges will arise. Jean finds that there are more cases than time. She noted that the past enrollment period was extremely stressful with clients who were OPERS members and did not understand the changes. She spends long hours at work helping clients understand their Medicare coverage, but she does not mind.

“Being able to help clients … having them say thank you and seeing that they are appreciative makes it all worthwhile and rewarding,” Stanton said.

Recently, she was able to save a client thousands of dollars simply by reaching out to her contacts and asking for assistance.

“I feel like I won the lottery without winning any money,” Stanton said.

Jean has a talent for making the complex simple for her clients. Whether she is helping them organize their paperwork or going over the fine print, Jean has built trusting relationships with each client.

When she is not busy working, Jean enjoys spending time with her three adult children and six grandchildren.

Thank you, Jean, for sharing your experience and for agreeing to serve on OVAB!
Here’s our list of public OSHIIP events you can attend. Attendance is voluntary and there’s no need to register in advance. Just let the designated OSHIIP representative know you’re there to lend a hand.

### Medicare 101
**Cuyahoga County**
February 11, 1pm
Hilltop Village
25900 Euclid Ave.
Euclid, OH 44132

**Summit County**
February 16, 6:30pm
Nordonia Hills Library
9458 Olde Eight Rd.
Northfield, OH 44067

**Franklin County**
February 17, 2pm
Whetstone Gardens and Care Center
Assisted Living
3710 Olentangy River Rd.
Columbus, OH 43214

### New to Medicare
**Stark County**
February 16, 9am
Mercy Medical Center
Mercy Hall Auditorium
1320 Mercy Dr. NW
Canton, OH 44136

**Delaware County**
February 6, 10am
February 24, 6pm
SourcePoint
800 Cheshire Rd.
Delaware, OH 43015
To RSVP call 740-363-6677

### One-on-One Counseling
**Cuyahoga County**
February 24, 9am-3pm
Ehrnfelt Senior Center
18100 Royalton Rd.
Strongsville, OH 44136
*Counseling appointments are every 45 minutes.
Call 440-580-3276 to schedule.

### 2016 Welcome to Medicare Webinars
All webinars are open to the public and begin at 6:00pm. There is no phone number to call. You will use your computer speakers for audio.
Click on the date below to register.

**February 16**

### New Crew
- **Delaware Co.**
  Jeri Wilson
- **Franklin Co.**
  Shelley Draime
- **Hamilton Co.**
  Brigitte Ray
- **Montgomery Co.**
  Carolyn Buggs
Webinar Training

OSHIIP hosts webinars each month. Choose a convenient session and receive great information. You will need a computer and phone to participate.

Call 1-877-820-7831 Enter passcode 896960

February 11 – Fraud and Enforcement

To join the 10 am session click the link below:
https://attendee.gotowebinar.com/register/5718503172687899394

To join the 2 pm session click the link below:
https://attendee.gotowebinar.com/register/6690033846014059266

Face-to-Face New Volunteer Trainings

The five-day training described below is for volunteers who are new to OSHIIP. Prospective volunteers are encouraged to consider OSHIIP’s online training as an alternative.

**Summit County** – April 6, 13, 20, 27 (9am-3pm) and June 1 (10am-12pm)
Laurel Lake (Staff Education room)
200 Laurel Lake Dr.
Hudson, OH 44236

**Lucas County** – June 7, 14, 21, 28 (9am-3pm) and July 26 (10am-12pm)
Area Office on Aging of NWO, Inc.
2155 Arlington Ave
Toledo, OH 43609

**Franklin County** – June 7, 14, 21, 28 (9am-3pm) and August 2 (9am-12pm)
Wexner Heritage Village
1151 College Ave.
Columbus, OH 43209

Online Training Option: Click Here
# 2016 OSHIIP Regional Trainings

OSHIIIP will host full day (9am-4pm) regional trainings throughout Ohio for current OSHIIIP volunteers. These trainings are more comprehensive than a refresher training. OSHIIIP will invite Ohio Medicare Partners and other Subject Matter Experts to attend. Please register in advance by clicking on the following link: [http://insurance.ohio.gov/Consumer/OSHIIP/SitePages/training.aspx](http://insurance.ohio.gov/Consumer/OSHIIP/SitePages/training.aspx). Additionally, three Social Work CEU hours will be offered.

<table>
<thead>
<tr>
<th>County</th>
<th>Date</th>
<th>Location</th>
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<tbody>
<tr>
<td>Cuyahoga County</td>
<td>March 30</td>
<td>Ehrnfelt Senior Center 18100 Royalton Rd.</td>
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<tr>
<td></td>
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<td>Strongsville, OH 44136</td>
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<td>Franklin County</td>
<td>March 29</td>
<td>State Library of Ohio 274 E. 1st Ave.</td>
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<td>Columbus, OH 43201</td>
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<tr>
<td>Guernsey County</td>
<td>March 15</td>
<td>Guernsey County Senior Center 1022 Carlisle Ave.</td>
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<td>Cambridge OH 43725</td>
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<td>Hamilton County</td>
<td>March 22</td>
<td>Jewish Family Service 8487 Ridge Rd.</td>
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<td>Cincinnati, Ohio 45236</td>
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<tr>
<td>Lucas County</td>
<td>April 12</td>
<td>Area Office on Aging of NWO, Inc. 2155 Arlington Ave.</td>
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<tr>
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<td></td>
<td>Toledo, OH 43609</td>
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<tr>
<td>Pike County</td>
<td>June 6</td>
<td>Bristol Village Auditorium 625 E 5th St.</td>
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<td>Waverly, OH 45690</td>
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<td>Stark County</td>
<td>March 24</td>
<td>Mercy Medical Center 1320 Mercy Dr. NW</td>
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<td>Canton, OH 44708</td>
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*This training will run from 1-4pm and coincides with the public ‘Welcome to Medicare’ event at 6pm*

*This training will be held in Murphy Hall, located behind the parking garage.*

**There are limited available spots near the building, so please park in garage.*
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John R. Kasich
Governor

Mary Taylor
Lt. Governor / Director